

WARRANTY INFORMATION

At the Wood Welded® Companies of Michigan Maple Block Co. and Bally Block Co. there is a simple pride of craftsmanship ingrained in what we do. It's evident in our products. There are occasions, however, when a return is in order. Please read the following information carefully.

- 1 Wood Welded products purchased from Michigan Maple Block, Bally Block Company or our distributors is warranted for a 1 year period to the original end user, against manufacturer defects only.
- 2 The warranty is void if product is modified, subjected to excessive water or if the block is shipped unfinished at the request of the purchaser since Michigan Maple Block has no control over the environment, installation timing or storage conditions.
- 3 This warranty covers the cost of materials only.
- 4 Michigan Maple Block reserves the right to qualify any claim on our products.
- 5 Solid wood has characteristics, which are beyond the control of the manufacturer. Wood is a natural material, sensitive to environmental extremes and surrounding conditions. Just like trees, no two pieces of wood are alike and will contain naturally occurring variations in color. This can not be considered a manufacturer defect – it is part of the unique beauty in this natural product. Installers are responsible for inspecting the product prior to installation and manufacturer defects should immediately be brought to Michigan Maple Block's attention – failure to do so may affect the outcome of a claim. Michigan Maple Block is not responsible for errors or alterations from installation. It is important that a consistent humidity of 35% to 45% is maintained to insure continued stability.

Return shipping is the responsibility of the purchaser. Wood Welded will gladly pay to return replacement item(s) to the original purchase address.

IF YOU DO NOT HAVE YOUR ORIGINAL INVOICE OR GIFT RECEIPT, please include a letter with your returned merchandise that includes the following information:

- Your Name:
- Address:
- Phone number:
- Order number
- Item name/description:
- Reason for return
- Action to be taken
[replacement or credit]

IF YOU HAVE ANY QUESTIONS ABOUT OUR RETURN POLICY, PLEASE EMAIL US AT:

returns@butcherblock.com

Michigan Maple Block Company
PO Box 245 • 1420 Standish Avenue
Petoskey, Michigan 49770
mmb@mapleblock.com

Bally Block Company
PO Box 188 • 30 S. Seventh Street
Bally, Pennsylvania 19503
bbc@butcherblock.com

Estab. 1881  Solid Wood
WOOD WELDED®
BALLY BLOCK CO.
MICHIGAN MAPLE BLOCK CO.

www.butcherblock.com